

## Professional Summary

Certified AGM Scrum Master with over 13+ years of experience in the technology industry, including 8+ years of experience in leading agile transformation. Skilled in lean practices, driving continuous improvements, and delivering high quality software.

Experienced in building and mentoring high performance teams, optimizing processes, and achieving strategic business goals.

**Work Experience:** John Deere India Pvt Ltd., March 2011 - Present

### AGM Scrum Master (2 Years – Current role)

- Coached 5+ scrum teams, fostering agile practices and driving continuous improvement to achieve high performance outcomes.
- Experienced in implementing SAFe practices, effectively managing and coordinating across multiple agile teams
- Lead scrum-of-scrum meetings for cross-team collaboration, dependencies, and impediment resolution.
- Conducted workshops on customer journey mapping, value stream mapping, user story mapping, backlog decomposition and large-scale estimation.
- Collaborated with Product Owner and leadership for product priorities in alignment with business goals, dependencies, and impediments.
- From scratch, built and scaled a new agile team. Established best practices and fostering a cohesive team culture which led to successful deliverables.
- Helped team to improve incident management process which resulted ~50% reduction in MTTR.
- Implemented lean and agile methodologies, resulting in 25% improvement in lead and cycle time. Proactively identified and mitigated product risks.
- Acted as Product Owner during their absences, prioritizing feature and coordinating with stakeholders to ensure successful product delivery.
- Track and review the impediment board, Metrics, OKR progress with leadership and the team. Data driven decision making through insights from metrics.

### Scrum Master (5 Years)

- Facilitated scrum ceremonies, OKRs discussions, ensuring effective communication between development teams, PO, and stakeholders.
- Coached team and PO on scrum processes to deliver quality product and backlog management to maximize the value.
- Improved team engagement to create psychological-safe environment which improved the team eNPS score from -60% to 100%.
- Extensively worked on Scrum and Kanban agile methodologies. Introduced tools and refined processes to improve overall team efficiency and product delivery.
- Worked closely with leadership to determine priorities and address impediments.

### Quality Assurance Lead & Scrum Master (6 years)

- Lead E2E automation of Web Application and SAP landscape's smoke and regression suites using Worksoft Certify with team.
- Created automated Test Scripts using VB-Script and QTP-UFT tool to reduce manual testing efforts.
- Facilitated scrum ceremonies, conversation with stakeholder, cross team collaborations.
- Participated in SOS meeting and identify action plans dependencies and impediments.



## Skills

- Agile Methodologies
- Agile Project Management
- Coaching and Mentoring
- Software Development Lifecycle
- AWS, VB Scripting, MySQL

## Tools and Framework

- JIRA, Rally, Mural, TeamRetro
- Figma
- Worksoft Certify, HP-QTP

## Certifications

- AWS Certified Cloud Practitioner
- Google UX Design Professional Certificate
- Advanced CSM, CSM, CSPO from Scrum Alliance
- Licensed Scrum Master (CSM) from Scrum Inc.
- Certified Kanban Training
- Registered Scrum@Scale Practitioner
- Certified Associate in Software Testing (CAST)

## Education

Bachelor of Engineering- E&TC (2010)

- RGPV University, Bhopal

## Recognition

- Commendable contribution
- Senior Vice president award
- WOW Award

## Miscellaneous

- Active member of DEI team
- Facilitated GPTW meetings and coordinated with leadership.
- Active member of Community of Practice