

Mansi Sadhwani

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Professional Summary:

Program Manager with 17 years of experience in IT and 5+ Years' experience in managing multiple, cross-country scrum teams in client facing roles, delivering High-Quality Projects across Technologies on Time & Budget with Stakeholders Satisfaction. Passionate Servant Leader with strong technical & analytical skills. I am proactive, self-motivated, and flexible. Proven success in people management with excellent 360-degree feedback. Currently looking for a leadership position where I can make a positive contribution to the organization, professionally and culturally.

Experience:

- Currently working as **Sr. Scrum Master/Program Manager** at **Synechron** from March 2022
- Worked as **Scrum Master** at **IBM**, Pune from August 2010 to March 2022.
- Worked as **CRM consultant** at **Cognizant**, Pune from December 2009 to August 2010.
- Worked with **Tech Mahindra** as **Test Analyst**, Pune from February 2007 to November 2009.

Skills:

- Agile program management using Scrum and Safe methodologies.
- Stake holder management.
- Budget planning.
- Resource management.
- Risk Management.
- People management
- Jira and confluence.

Projects profile :

#1: BCMA

Duration : Jan 2023 to April 2024
Tools & Technologies : SAFe, Jira, Confluence, Agile, PTS, ROD.
Client : Citi Bank

Achievements:

- E2E Ownership of a strategic program.
- Managing all delivery aspects that include risks, impediments, dependencies, scope, schedule, budget.
- Coaching the squads on scrum adoption.
- Communicate and collaborate with all the stakeholders from delivery/management perspective ensuring alignment with business Goals and prioritization of Objectives.
- Coordinate across teams to ensure preparedness for each software release.
- Managing budgeting and resources.
- Additionally responsible for the compliance and regulatory governance of all projects under the portfolio.
- Much appreciated for coaching teams on Agile and carving the path to adopt SAFe.

#2: MMA (Manage my accounts for Wealth & Personal Banking)

Duration : March 2022 to Dec 2022
Tools & Technologies : SAFe, Jira, Confluence, Agile.
Client : HSBC Bank

Achievements:

- Successfully managing two PODS for delivering journeys on mobile platforms (iOS and aOS).
- Significant contribution to PI planning and SAFe practices at program level.
- Experience in scrum ceremonies like sprint planning, scrum, sprint review and sprint retrospective.
- Facilitating Product Owner - team collaboration to assure clarity on stories, priority, dependencies and definition of done.
- Experience in working with product owner for product backlog refinement
- Effectively handling multiple stake holders.
- Experience in Risk management.
- Much appreciated for 2 successful Deliveries within a month of joining the project.

#3: Settlements Replacement Project

Duration : Jan 2019 to March 2022
Tools & Technologies : Oracle CC&B, SQL, Selenium with Java, SOAP UI, Agile.
Client : National Grid

Achievements:

- Successfully managed cross country team in agile.
- Effectively handling client and third parties.
- SME for 3rd party, working as enabler to bring them to speed in terms of delivery
- Accomplished leader with proven success in people management with excellent 360-degree feedback.
- Received Precious star award for two consecutive years in project.
- Created testing strategy for the project.
- Highly appreciated for Outcome reports published to the client.
- Received multiple awards for innovation in automation and contribution to the project.
- Appreciated by client for Automation POC created for ECM health check using Selenium Web driver.

#4: IBM AoD Internal – iSRVCE

Duration : Sept 2013 to Dec 2018
Tools and technologies : Siebel 7.7, Selenium with Java
Client : IBM US

Achievements:

- Successfully lead test team and delivered multiple enhancement to the product.
- Received Eminence and Excellence award for my contribution to the project.
- Appreciated for delivery of quality artifacts for releases.
- Acquired skills and Implemented performance testing using rational performance Tester.
- Acquired skills and executed Testing of Web services using SOAP UI.
- Successfully Automated Test pack for iSRVCE and Service Now application using Selenium Web driver.

#5: Idea Order Management Transformation

Duration : August 2010 to October 2012
Tools & Technologies : Siebel 8.1
Client : Idea Cellular

Achievements:

- Successfully lead testing of complex modules like Eligibility, Postpaid Service and Bill Desk testing.
- Appreciated by management for Mentoring new joiners of the team.
- Much appreciated for Quality of Test Scenarios and Test Cases delivered.

#6: KAMLS

Duration : Dec 2009 to August 2010
Tools & Technologies : IBM InfoSphere MDM Server v8.5
Client : Barclays

Achievements:

- Single handedly delivered all the activities right from preparation of deliverables, Requirement analysis, testing the application to Defect tracking and closure.
- Guided Manual preparation for KAMLS application.

#7: One Siebel – C2M

Duration : Feb 2007 to Nov 2009
Tools & Technologies : Siebel 7.8.
Client : British Telecom

Achievements:

- Contributed to Transitioning from Waterfall to Agile and Delivered multiple releases in Agile where I was responsible for test case designing and execution.
- Awarded certificate for validation of existing automated scripts using QTP to make the scripts reusable.

Certifications :

- SAFe 6 Agilist.
- Professional scrum master.
- ISTQB Certified.
- Selenium Certified Professional.
- Java Certification from NIIT.
- Oracle Certification.
- SDET Full stack Tester Certification.

Education :

- **Bachelor of Computer Science** (2006), Padmashree **Dr D.Y Patil College**, Pune.
- **Master of Business Administration** (2012), **The Institute of Chartered Financial Analysts of India University**, Tripura.