



Praveen Kumar Lowanshi
Senior Technical Project Manager

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Professional Summary

- Currently in the role of **Senior Technical Project Manager** at **HCL Tech**, I offer more than **16 years of extensive experience** across diverse domains within the IT industry. Holding **certifications in PMP** (Project Management Professional) and at the **Associate level in SAP HANA**.
- My expertise lies in driving transformational initiatives, crafting innovative business solutions, nurturing high-performing teams, cultivating client relationships, offering strategic consulting, and ensuring excellence in service delivery.
- Expertise in managing large-scale projects, employing proactive approaches to implement agile methodologies such as sprint planning, retrospective meetings, and prioritizing product backlogs. Proficiently designing and implementing project management plans, communication strategies, and stakeholder engagement plans.
- Diligently aligning project execution with customer-defined scope with effective resources & risk management plan, resulting in completing projects within predefined schedules while maintaining budgetary constraints.
- ERP expertise:
 - Spearheaded the gathering of business requirements, ensuring alignment with ERP capabilities and organizational goals.
 - Results-oriented professional with a track record of success in delivering enterprise-level applications and solutions across the entire spectrum of ERP projects, including development, implementation, upgrades, migrations, and support.
 - Specializes in SAP analytics, data management, business warehouse, and intelligence, along with management and business reporting.
 - Experience spans various domains such as industry-specific utilities, customer relationship management, plant maintenance, finance, sales, retail, and technology services, serving multiple high-profile global clients."

Skill Highlights

Software Tools and Functional Domain	SAP BW 7.5 on HANA, SAP BW/4HANA, SAP Native HANA, SAP HANA Studio (Eclipse) SAP ECC 6.0 & Non-SAP Systems. FMCG, Retail, Manufacturing, ECC, PM, MM, SD, FI, APO .
Reporting	SAP BO (Business Objects) 4.2, WebI (Web Intelligence), SAP BEx, Query Designer, Analyzer, Web Application Designer (WAD), Crystal Reports, SAP Analysis for Office (AFO), Enterprise Portal. Tableau 9.0. Proficient in MS Office products like MS Word, Power Point, Excel, Access, Outlook, MS Project.
Programming Language	SAP ABAP, Python, R Programming, SQL.
Administration and Ticketing Tools	SAP Solution Manager (Sol Man), ChaRM, Remedy, HPQC, Jira, ServiceNow.
Methodology	Agile Scrum, SDLC, Waterfall, ITIL.

Education

- PG in Big Data Analytics and Optimization |Mar-2019 | INSOFE - Carnegie Mellon University (US)
- Master of Business Administration | Marketing & HR | 2001-2003 | Bangalore University
- Bachelor of Business Administration | Marketing | 1997-2000 | Barkatullah University, Bhopal

Certifications

- Project Management Professional(PMP)
- SAP Certified Application Associate- SAP HANA 1.0 (Edition 2014)
- PMP Training Certificate, Simplilearn.

Professional Experience

Organization	From	To	Role
HCL Technologies	Apr 2022	May 2024	Senior Technical Project Manager
IBM India Pvt Ltd	Jan 2014	Apr 2022	Mar 2019 - Apr 2022->Manager Jan 2014 - Feb 2019-> Team lead
Cognizant Technology Services	Aug 2012	Jan 2014	Associate – Projects
Tech Mahindra	Oct 2007	Aug 2012	SAP BW Consultant

Projects

HCL Technologies | Apr 2022 - May 2024

Role: Senior Technical Project Manager

Industry: Telecom

Responsibilities

- Lead end-to-end ERP implementation projects, overseeing all phases from planning to post-implementation support.
- Establish governance frameworks and ensure compliance with regulatory requirements and industry standards throughout ERP projects. And SOW ownership for project planning and execution.
- Facilitated seamless integration of newly acquired entities into the parent organization.
- Collaborated with key stakeholders on growth and expansion strategies.
- Cultivated strong, enduring relationships with critical customers and partners.
- Reviewed and monitored programs/projects to ensure alignment with objectives, addressing risks and issues proactively.
- Maintained close collaboration with support teams and solution architects to address technical needs and explore solution options.
- Led ERP implementation projects, managed customer requirements, mentored teams, and ensured adherence to agile methodologies.
- Managed resource utilization, resolved roadblocks, forecasted capacity requirements, and drove continuous improvement.
- Coordinated with client project managers, assessed team performance, implemented improvement plans, and ensured adherence to quality standards.
- Defined SLAs, managed service delivery, and executed knowledge transfer plans for new engagements.
- Managed development and support applications, capacity planning, process compliance, knowledge management, and crisis management.
- Organized effective recurring status meetings with product, portfolio, and delivery managers.
- Demonstrated proficiency in stakeholder interfacing and building trusted relationships, understanding client requirements, and articulating business scenarios.

Attainments:

- Successful delivery of multiple ERP Assessment and Foundation Projects
- Championed continuous improvement initiatives within the ERP environment, leveraging data analytics and feedback mechanisms to identify optimization opportunities. Implemented various process enhancements, resulting in measurable improvements in operational efficiency and customer satisfaction.

- Directed the global rollout of an ERP system across multiple locations and business units, ensuring standardization of processes and data integrity while accommodating regional requirements. Reduced operational complexities and improved cross-functional collaboration.

IBM India Pvt Ltd | Jan 2014 - Apr 2022

Roles: Manager- Service Delivery

Industry: Pharmaceutical, Utility, Consumer goods, Textile,

Responsibilities (Mar 2019 - Apr 2022)

- Proficient in motivating and managing teams effectively.
- Collaborated across various teams to coordinate logistics, communication, and reporting, while driving the development, implementation, training, and support of enterprise project management methodologies.
- Utilized clear and concise status reports and time management reports to track project progress, proactively identifying potential issues and recommending improvements based on lessons learned.
- Developed end user training schedules and documentation, conducted gap analysis between existing solutions and business requirements.
- Establish KPIs and metrics to monitor ERP project performance, track progress against objectives, and drive continuous improvement.
- Scheduled and allocated work, provided guidance, and resolved problems to meet technical performance goals.
- Coordinated all Scrum activities, including sprint planning, daily stand-ups, sprint retrospectives, story grooming, and release planning.
- Extensive experience in managing large teams and ensuring ERP best practices are followed.
- Played a critical role in project coordination among key stakeholders, including internal account and vertical heads, competency leads, client business management stakeholders, and business users.
- Ensured adherence to all business processes and compliance policies and procedures agreed upon with clients, with thorough review and approval processes for technical and functional documentation.
- Well-versed in the onsite-offshore delivery model.

Attainments:

- Successfully managed SAP project deliveries from initiation to closure, ensuring adherence to timelines, budgets, and quality standards.
- Effectively communicate with stakeholders at all levels, including clients, team members, vendors, and executives, to ensure alignment of project goals and expectations.
- Delivered exceptional customer satisfaction by closely collaborating with clients to understand their business needs, providing strategic SAP solutions, and exceeding client expectations through superior service delivery.

Roles: Team Lead

Industry: FMCG, Pharmaceutical

Responsibilities (Jan 2014 - Feb 2019)

- Coordinated with solution architects to discuss solution options and initiate response building.
- Created HANA views including Calculation, Attribute, and Analytical Views, utilized SQL Script, and managed export/import tasks in SAP HANA Studio for transporting views and flat file data.
- Oversaw HANA background jobs and resolved load errors.
- Engaged in requirement gathering, system design, configuration, customization, integration, testing, production, and support phases as a SAP HANA Delivery Manager, focusing on building Enterprise Data Warehouse solutions.
- Worked on SAP BW/BI and BODS implementation projects, including migration, upgrade, development enhancement, support, and transformation.
- Extracted data from various source systems including SAP ECC 6.0, S/4HANA, SAP ISU, SAP CRM, SAP SRM, and non-SAP systems.
- Developed HANA-optimized Info Cubes, DSOs, ADSOs, Transient, Composite, Hybrid Providers, and open ODS views, and published HANA models in SAP BW.
- Extensive experience in data warehousing objects development, including data sources, info providers, ODSs, multi providers, ETL processes, transformation rules, and DTP.
- Created BEx Reports, workbooks, and WebI reports, utilizing BEx functions and variables, and developed workbooks as per user requirements.

- Hands-on experience with ABAP, writing transformation routines, and handling data extraction from ECC and BI on HANA to BODS.

Attainments:

- Successful and timely delivery of all the documents to get clearance for the next phase. – Best Performer award for 3 times
- Provided strong leadership to SAP project teams, fostering a collaborative and high-performance work environment, and mentoring team members to enhance their skills and capabilities.
- Enforced stringent quality assurance processes and standards throughout the project, conducting regular reviews and audits to ensure the quality of deliverables and compliance with SAP best practices and guidelines.

Cognizant Technology Solutions, Bangalore | Aug 2012 - Jan 2014

Roles: Associate

Industry: Health care, Consumer goods, FMCG,

Responsibilities

- Contributed to the development and enhancement of data sources, and developed various BW objects such as Info Objects, DSOs, Info Cubes, and more, utilizing Business Content.
- Experienced in SAP BI/BW components, including data extraction, loading, scheduling, and monitoring. Implemented enhancements using ABAP functional modules and executed unit and currency conversions in reports.
- Prepared and executed test cases for System Integration Testing (SIT) and User Acceptance Testing (UAT), scheduled stakeholder meetings, and worked on setup table management.
- Utilized BEx for comprehensive report generation, incorporating variables, exceptions, and formulas for effective data analysis and visualization.

Attainments:

- Assisted in project coordination activities, managing tasks, timelines, and deliverables effectively under the guidance of project leads or managers, contributing to the successful completion of project milestones.

Mahindra Satyam, Bangalore | Oct 2007 - Aug 2012

Roles: SAP BW Developer

Industry: FMCG, Telecom, Semiconductors

Responsibilities

- Managed SAP BW support and development using Data Warehouse Workbench, overseeing data modelling, ETL processes, and report generation with BEx Query Designer.
- Proficient in resolving various ticket types, including incident, change request, and problem management tickets, while addressing issues related to process chains and data inconsistency.
- Additionally, conducted housekeeping tasks and implemented alert systems for efficient system monitoring and maintenance.

Attainments:

- Contributed to the creation and maintenance of project documentation, including functional specifications, test scripts, and training materials, and identified opportunities for process improvement to enhance project efficiency.

Personal Details

- Date of Birth: August 09, 1978
- Languages: English, Hindi,

Date:
Place: Pune

(Praveen Kumar Lowanshi)