

Shalini Juyal

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**Google Project Management certified.**

**PMP(Pursuing, Exam application is approved recently)**

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## **OBJECTIVE**

Highly experienced and motivated Project Manager with a proven track record of successfully leading and delivering complex projects within on schedule. Possess excellent leadership, communication, and problem-solving skills. Seeking opportunities to leverage expertise in project management to drive organizational success.

## **ORGANIZATIONAL EXPERIENCE**

- Lead cross-functional teams in the planning, execution, and delivery of multiple projects simultaneously, ensuring adherence to project scope, schedule, and budget.
- Collaborate with stakeholders to define project objectives, requirements, and success criteria.
- Develop comprehensive project plans, including schedules, resource allocation, and risk management strategies.
- Monitor project progress and performance metrics, identify and address potential issues, and implement corrective actions as needed.
- Conduct regular status meetings with project team members and stakeholders to provide updates and resolve issues.
- Foster a culture of collaboration, innovation, and continuous improvement within the project team.
- Successfully delivered multiple projects related to Health and Welfare.

## **ORGANISATIONAL EXPERIENCE**

Organization	Role	Span
Hewitt	Analyst/Sr Analyst/System Analyst	Jan 2012 – Jun 2017
Alight Solutions	Lead System Analyst/Sr Lead System Analyst	July 2017 – Dec 2020
Wipro	Technical Project Manager	Jan 2021 – Current

## **WORK EXPERIENCE**

**Wipro – Technical Project Manager [Jan 2021- Till Date)**

**Project under taken: Work on many Projects related to Plan, Premiums, Pricing and vendor change for multiple clients**

### **Achievement/Tasks**

- analysed, and then effectively strategized in regard to business goals, deadlines, schedules, budgets, needed resources and team member coordination.
- Help Leads and product owner to decide stack ranking product backlog and sprint planning to drive maximum value for organization and client's.
- Control attrition at minimal and keeping colleague engaged and productivity and drive organization vision and mission to achieve larger goals. Working with higher management for retention plan and ideas and attracting talent to join workforce.
- Conducting performance discussion with reportee's on Quarterly basis, create succession plan for team and colleague and drive one on one connect on monthly basis and raise risk and mitigation plan.

### **Wipro – Lead and Sr Lead [July 2017- Dec 2020]**

#### **Project under taken: – Plan and pricing change for Health and Welfare plans**

### **Achievement/Tasks**

- Help client and delivery group to control leakage of defect in production and help develop document's like Impact analysis, Scoping of project, Sprint Planning, Product backlog, Standup meeting and other project and defect management technique's 5 Whys,RCA etc.
- Clearly communicating the problems to upper management via engaging them through regular connects/ weekly presentation meetings.
- Handled, prioritized, and problem solved multiple tasks connected to different projects at same time.
- Managed interaction with onshore counter part to make myself familiarize on the project to understand the customer needs and implementing those on time.
- Leading the Client calls, Tech huddles and requirement meetings, Prove it session on Project completion.

### **Wipro – Analyst/Sr Analyst/System Analyst [ Jan 2012- June 2017]**

#### **Project under taken: – Plan and pricing change for Health and Welfare plans**

### **Achievement/Tasks**

- Gathering requirements of client understand the system changes and testing of the overall functionality covering different phases of testing lifecycle.
- analysed system setup, debugging of system errors, defects solutions, testing of various modules by making Test Cases to test the modules by validating the modules specification wise to ensure results are as per the design/coding.
- Worked on Defects tracking system to fix the bug to ensure bug free system changes.Working on configuration and implementation of low to medium complexity projects.
- Helping and mentoring new team member to learn concept of domain and peer review of work done by them before marking them as done.
- Performed the Sweep testing before releasing the product to the end users also own and deliver different phases of testing like Integration, Functional, Regression.
- Handling SQL queries to pull the report from real environment.
- Executed test cases and performed manual testing on each iteration.

- Working on back-end / database testing (DB2, SQL Server) and validating the application against the database.
- Performing manual testing and writing SQL queries and procedures to test MS-SQL databases for test cases assigned.
- Conduction Prove-it/Show & Tell session with internal and external stakeholder's and taking sign-off before testing in higher lifecycles.
- Learning process and Fedral laws around US Health and welfare and implementation phase of each project.
- Working with operation team to answer their queries and question for assigned tickets.

#### **PROFESSIONAL SKILLS**

- Project Management
- Team Leadership
- Communication
- Problem-Solving
- Risk Management
- Budgeting and Financial Management
- Stakeholder Management
- Agile Methodologies

#### **Academic Qualifications**

<b>Degree</b>	<b>Board/University</b>	<b>Specialisation</b>
10 <sup>th</sup>	CBSE	General
10+2	CBSE	Physics,Chem,Biology
B.Sc	Delhi University	Genral