

Demonstrate over two decades of expertise in Information Technology across diverse sectors such as Banking, Retail, Healthcare, Telecom, and Hospitality. Excel in leading senior roles in Project and Program Management, showcasing proficiency in Agile, Scrum, and Waterfall methodologies.

Core Competencies

- Strategic Planning
- Software Development Life cycle
- Project/Program Management
- Delivery Management
- Agile/Scrum/Waterfall Methodologies/DDS (Data driven Scrum)
- Data Analytics
- Data Science
- Artificial Intelligence (AI)
- Generative AI
- AI Project Lifecycle
- Machine Learning (ML)
- Risk Management
- Client Engagements
- Stakeholder Management
- People Management

Technical Skills

- **Operating Systems** - Unix, Linux, Windows
- **RDBMS** – Oracle, Sybase, SQL Server
- **Programming languages** – PL SQL, Java, Python, Scala, Spark, PySpark
- **Framework** - J2EE/Struts/Spring
- **Big Data** - Hadoop, SQL, Oracle, BigQuery, Postgres, Snowflake, NOSQL
- **Azure** - Azure Data Factory, Synapse, Azure Event Hub, SQL DWH
- **Amazon** – EC2, S3, Redshift, Spark, CosmosDB
- **GCP**
- **Application Server** – Weblogic, Websphere

Profile Summary

- ③ A **PMP, CSM, GCP Certified** IT professional with **over 20 +yrs** of experience in Software Development, Project & Delivery Management.
- ③ Worked as **Director, Program/Project Management** with **LTIMindtree Ltd.**
- ③ Insightful expertise in **Program Management** using **Agile & Scrum Methodology** with skills in directing all phases encompassing planning, defining scope, setting timelines, monitoring, inter-discipline coordination, resource planning & documentation, budgeting, Stakeholder, Communication, vendor management & Project Execution, Project Review.
- ③ Implemented project plans, formulated operating budgets to ensure optimum utilization of available funds towards the accomplishment of overall objectives and ensure client relationship management.
- ③ Gained expertise in domains like **Banking, Retail, Healthcare, Telecom, Hospitality**
- ③ **Specialized in Banking Domain** for **over 18 years**, focusing on Core Banking Lending, AML, Financial Crimes, Corporate Security, Privacy, Risk & Compliance Systems, and Private Banking.
- ③ Extensive experience of over 5 years in **Big Data, Data Science and Data Analytics**
- ③ Well-versed with Cloud platforms with 5+ years working experience in **Microsoft Azure, AWS, and GCP.**
- ③ Skilled in **Data Analytics, Machine Learning** with over 5 years of practical experience and **Artificial Intelligence (AI)** with around 2 years of practical experience
- ③ Proven expertise in spearheading entire gamut of sprint activities inclusive of sprint planning, release planning, backlog grooming, task management, scrum-of-scrum, retrospectives, sprint retrospective and sprint demonstration
- ③ Led proven initiatives in extending support towards:
 - Product Owners and Development Team for managing product backlogs, resolving customer queries
 - Scrum Team on how to execute Agile/Scrum practices and values to delight the customers
- ③ **Led strategic delivery projects** and initiatives comprising re-engineering of business service processes, operations and enterprise applications; evolved delivery process and influenced operational issues across the organization.

Work Experience

Jun'18 - Mar 24 | LTIMindtree Ltd., Chennai | Director – Project/Program Management

Nov'14 - Jun'18 | Standard Chartered Global Business Services (formerly Scope International) | Associate Vice President (Delivery Leader/Manager/Scrum Master)

Jul'11 - Oct'14 | Bank of America | Associate Vice President (Delivery Leader/Manager)

Mar'00 - Jul'11 | Polaris Software Lab Ltd. | Assistant Vice President (Program Manager)

Dec'99 - Mar'00 | India Software Group | Systems Analyst

May'95 - Dec'99 | Sundaram Industries Ltd. (TVS) | Assistant Manager - Systems

Certifications

- PMP (PMI) Certified
- CSM (Agile/Scrum) Certified
- GCP (Google Cloud)

Education

- **1991**
Diploma in Systems Management, NIIT
- **1990**
B.Sc. Mathematics, University of Madras

Soft Skills

- Communication
- Leadership
- Decision Making
- Planning, Executing, Monitoring
- Problem Solving

Personal Details

Languages Known: English & Tamil
Address: Chennai

Key Result Areas Across The Tenure:

- ③ Directing & undertaking **large-scale, complex programs** with a focus on technology transformation; verifying **project/program progress & outstanding issues** and ensuring the quality & timeliness of deliverables.
- ③ Coordinating for **project KPIs** to determine accurate status of the project, making tactical decisions to allocate resources and assigning staff requirements to maintain project on target.
- ③ Defining IT strategy & execution roadmap and short, mid & long-term business goals, objectives, and operating procedures related with governance, change, risk, value and compliance requirements.
- ③ Monitoring multiple projects from conceptualization and visualization to technology mapping and final delivery.
- ③ Spearheading all Request for Change (RFCs) to be reviewed, approved, risk & impact assessed, categorized, prioritized, planned, tested, evaluated & implementation in a controlled & standard manner
- ③ Liaising with senior management in terms of Change Management Transition planning and reporting.
- ③ Actively leading consulting responsibility in different phases of the project including problem definition, effort estimation, diagnosis, solution generation, design and deployment.
- ③ Following project lifecycle methodology defined under the process framework; ensuring that Project Team understands all aspects of the prime contract relating to responsibilities.
- ③ Planning & organizing scrum meetings, facilitating sprint ceremonies, sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups, iteration & release planning and reviews.
- ③ Showcasing excellence in transforming the Project Teams from Traditional to Agile Way of working; establishing Agile practices and building culture within distributed scrum teams.
- ③ Analysing current processes, identifying areas of improvement & executing improvements in coordination with stakeholders; providing training to the team on the agile process.
- ③ Creating and refining the User Stories, Backlog Presentations by working in close coordination with Product Owners.
- ③ Building & maintaining strong business relations with Product Owners & other Stakeholders to facilitate teams interaction.
- ③ Monitoring teams adherence to agile process and SLAs during project execution, identifying issues & assisting team to resolve the same.
- ③ Working with Scrum Masters to increase the effectiveness of Agile/Scrum adoption in the organization.
- ③ Gathering client and business requirements; ensuring all the requirements are properly covered and tested.
- ③ Front-leading delivery of projects from the stage of initiation till monitoring & control including planning, estimation & scheduling, integrating change control, planning risk responses and contingency planning.

CHECK ANNEXURE FOR PROJECTS EXECUTED

ANNEXURE

Projects

2018 - 2024 | Company: LTIMindtree Ltd. | Director | Role: Delivery Manager

- Implementing projects for Retail, Telecom, Healthcare, Hospitality sector for various data analytics, ML, AI and Cloud applications
- Delivery Management with complete ownership of project.
- Usage of AWS, GCP, Azure Cloud Platform tools & ecosystems for ingestion, processing and Analysis of data.
- Deriving insights from processed data and build models for identifying patterns, recommendations, classification, prediction
- Preparing Reports and Dashboards in PowerBI for business consumption and analysis.
- Coordination with Business and other stakeholders for projects implementation and other stakeholders for projects implementation.

Tools/Technologies/OS Used:

- Azure Data Factory, Azure Data Warehouse, PySpark, PowerBI, MongoDB, Python
- GCP Cloud
- Amazon – EC2, S3, Redshift, Spark, CosmosDB, PowerBI

2014 - 2018 | Company: Scope International | Associate Vice President | Role: Delivery Leader/Manager/Scrum Master

- Implementing projects in Private Banking for Standard Chartered Bank across the globe. Creation of Data Lake in Hadoop and Big data from various upstream systems for analyzing and centralized processing of data.
- Coordination with Business and other stakeholders for projects implementation.
- Agile and Waterfall project execution methodologies were adopted.

Tools/Technologies/OS Used : Linux, Oracle 10g/11g, PL SQL, Java, JSP,J2EE, Web Services, Servelets, Java scripts, Big Data & Hadoop ecosystems

Application server: Weblogic

2011 - 2014 | Company: Bank of America | Associate Vice President | Role: Delivery Leader/Manager

- Implemented Corporate Security applications for Background screening of applicants, Record of Arrest and Prosecution Information and Privacy Applications, AML Solutions – Monitoring, Filtering, Reporting Applications.
- Agile and Waterfall project execution methodologies were followed.

Tools/Technologies/OS Used : Linux, Oracle 10g/11g, PL SQL, Java, JSP,J2EE, Web Services, Servelets, Java scripts, SQL server

Application server: Weblogic

Key Products Used Mantas, Fircosoft for AML

2000 - 2011 | Company: Polaris Software Ltd | Assistant Vice President | Project – Mantas implementation in RBS | Role – Program Manager

- All suspicious transactions are monitored through Mantas Application for RBS. This project had been implemented across all countries of RBS for AML. Thresholds limit, scoring, watchlist & various scenarios are incorporated in Mantas specific to each country.
- Suspicious activity reports are filed by the compliance department to the local regulatory authority.

Tools/Technologies/OS Used: Linux, Oracle 10g/11g, PL SQL, Java, JSP, J2EE, Web Services, Servelets, Java scripts. Application server: Weblogic

Key Products Used: Mantas

Project – GL solution in Barclays Bank | Role – Program Manager

- EOD balances would be uploaded into the system and manual adjustments made. Fixed Assets & Vendor processing & Payment modules being carried out from the system. There are interfaces between the existing CORE banking systems in the bank. Data Migration of history transactions are handled.
- Regulatory Reporting & MIS reporting is done out of the system.

Tools/Technologies/OS Used: SQL server, Microsoft Navision

Project - Margin Lending Implementation in Westpac BT | Role: Project Manager

- Westpac BT replaced the existing Margin Lending system with new Margin lending Products. Project Implementation includes Core Banking, Investment Banking, Margin Lending. Loan facility would be given to Customers based on the Collateral and assets (Shares & Mutual Funds) that they possess. The loan balance would be tracked on a daily basis against the Credit limit and would be classified as Margin call if the loan balance is exceeding the Credit limit plus the buffer margin.
- Main module includes Loan creation, buying & selling of shares/Mutual funds, Checking loan balance against credit limits.
- The project also includes migrating the existing legacy data to Proposed New Solution.
- SOA is adopted in this project for consuming and producing various services.

Tools/Technologies/OS Used : Unix, Oracle 10g, PL SQL, Pro C, SQL Loader, Java, JSP,AIX 5.3,J2EE, Web Services, SOA. Application server: Websphere 6.1

Project - Wealth Management System in DBS | Role: Project Manager

- DBS replaced the existing mainframe systems with new solution proposed.
- There are various modules given for the implementation namely CORE Banking, Margin Lending, Mutual Funds, Brokerage. Existing data from the current system should be migrated to the new system. There were various interfaces (online & batch) with external systems.
- Loan would be given to Customers based on the collaterals & assets held by him and the balances would be tracked daily to check whether they are less than the credit limits.

Tools/Technologies Used: Unix, Oracle 9i, PL SQL, Pro C, SQL Loader, Java, JSP ,J2EE

Application server: Weblogic 6.1

Project – Lending System in Shinsei Bank, Japan/Deutsche Leasing Germany | Role: Project Leader

- Lending System is a full fledged Loan system which caters to large banks & financial institutions. There are around 10 Lending portfolios which were first migrated and later mapped functionally to our system. Major modules include Customer capture, Loan Booking both Retail & Corporate Loans, Assets & Collateral handling , Top up/Rollover/Component Rollover of the existing loans , Payments such as Partial Payment, Foreclosure, Scheduled payments, Payment Reversal.
- EOD processing basically updates the customer balances, accruals, interest and prepares the application for entering the transactions for the subsequent business day.

Tools/Technologies Used : Unix, Oracle 9i, PL SQL, Pro C, SQL Loader, Java, JSP, J2EE, Web logic 6.1

Project - Mutual Funds System in SCB | Role: Team Leader

- Automatic data conversion from their existing system to the newly introduced system by us which automatically runs on each nightly programs.
- The modules include EOD programs, which include Purging, Switching and Nightly interest posting and interest accruing, Calendar setting for business days and working days.
- The project also involves development of reports using the Oracle reports for all EOD programs.

Tools/Technologies Used: Windows NT, Oracle 8.0, PL SQL, Developer 2000 (Forms 5.0, Reports 3.0), Designer 2000

Project - Retail System in Bombay Dyeing Ltd, Archies Greetings & Gifts Ltd. | Role : Team Leader

- This module involves Ordering of items at Corporate Office, Delivery Challan Details at Branches. It also involves Bills Payment and Outstanding follow up at Corporate Office. This project gives indepth analysis of Finance. MIS analysis can also be done. Tally Interface (an accounting system) had been provided for interface with Accounts of their main office.
- Replication provided for uniformity across Corporate Offices & Regional Offices.

Tools/Technologies Used: Windows NT, Oracle 8.0, PL SQL, Developer 2000 (Forms 5.0, Reports 3.0), Designer 2000

1995 – 1999 | Company: Sundaram Industries Ltd. (TVS) | Assistant Manager - Systems | Role: Senior Developer

Project – Personnel Information System, Materials Management System, Integrated Accounting System, Billing System, MIS

Tools/Technologies Used: Windows, Oracle 7.0, PL SQL